

# EXHIBIT B

## YORK COUNTY PRISON

CLAIR R. DOLL  
WARDEN

CATHY SENTZ  
SUPPORT SERVICES  
MANAGER

KRISTAL ABENSHON  
STAFF DEVELOPMENT  
MANAGER



VALERIE CONWAY  
DEPUTY WARDEN  
CENTRALIZED SERVICES

ADAM OGLE  
DEPUTY WARDEN  
SECURITY SERVICES

JOHN MCCOY  
FACILITIES MANAGER

**3400 Concord Road, York, PA 17402**  
Telephone # (717) 840-7580  
Fax # (717) 840-7204

To TextBehind, Inc,

It is my sincere pleasure to provide my review for the service provided by TextBehind, Inc to York County Prison, PA with inmate population up to 2,400 inmates at any given time.

Before engaging TextBehind as the dedicated mail management vendor for our facility, we managed all our non-privileged mail the old-fashioned way; by physically opening and inspecting each piece of non-privileged mail for contraband.

Thanks to TextBehind, not only have we streamlined practically overnight, we have eliminated hard contraband such as drugs, weapons, etc. from non-privileged mail. This has increased the safety of our mailroom staff by reducing potential exposure to hazardous substances and decreased staffing costs for the mailroom.

TextBehind, on behalf of my team, I'd like to thank you for your dedication, support and professionalism. And, I personally wish you the very best in implementing this program across the nation and helping our dedicated correctional officers.

Sincerely,

A handwritten signature in black ink that reads "Clair R. Doll".

**Clair Doll, Warden**  
York County Prison  
3400 Concord Road  
York, PA, 17402

**Direct Line:**

717-840-7424